



## APC UPS Warranty Certificate

**Warranty Period:** 1 Year from the Date of Purchase

**Covered Product:** APC UPS units purchased from the Delivard platform

**Issued by:** Delivard

### 1. Warranty Coverage

This limited warranty covers your APC UPS against:

- **Electrical faults** occurring under normal operating conditions.
- **Manufacturer defects** in materials or workmanship.

**Important Note:** The product must be returned in its original packaging. Products returned during the warranty period without their original packaging will not be accepted or covered under this warranty.

If a fault occurs within the warranty period, Delivard will repair or replace the product (at our discretion) free of charge, provided the terms outlined in this document are met.

### 2. What This Warranty Does Not Cover

The warranty will be void in the following cases:

- **Misuse or mishandling**, including:
  - Physical damage (e.g., drops, impacts, crushing).
  - Exposure to moisture, liquids, or extreme environmental conditions.
  - Incorrect installation, including connecting to unsupported devices.
- **Power-related incidents**, such as surges, lightning strikes, or unstable voltage.
- **Unauthorized tampering**, modification, or repair by unapproved parties
- **Consumable parts**, like batteries, unless the fault is due to manufacturing.



### **3. Warranty Claims Process**

To claim warranty service:

1. Contact **Delivard Support** to initiate the return process.
2. Provide a **valid purchase invoice or receipt**.
3. Return the product to Delivard in its original packaging for inspection.

Note: Shipping costs related to warranty returns may be the responsibility of the customer, unless otherwise agreed upon with Delivard.

### **4. Limitation of Liability**

Delivard shall not be liable for any indirect, incidental, or consequential damages, including loss of data, downtime, or damages arising from the use or inability to use the product.

### **5. Contact Delivard**

For warranty claims or inquiries, please contact:

**Email:** Info@Delivard.com

**Phone:** +9647818000090

**Thank you for choosing Delivard.**